

Ikibari is responsible for the processing of personal data as shown in this privacy statement.

Contact details:

<https://ikibari.com/>

Poppy is Ikibari's Data Protection Officer. She can be reached via pleasure@ikibari.com

Personal data that we process

Ikibari processes your personal data because you use our services and/or because you provide this data to us yourself.

Below you will find an overview of the personal data that we process:

- First and last name**
- E-mail address**
- IP address**
- Other personal data that you actively provide in the contact form**
- Information about your activities on our website**
- Internet browser and device type**

Special and/or sensitive personal data that we process

Our website and/or service does not intend to collect data about website visitors who are younger than 16 years of age. Unless they have permission from their parents or guardian. However, we cannot check whether a visitor is older than 16. We therefore advise parents to be involved in the online activities of their children, in order to prevent data about children being collected without parental consent. If you are convinced that we have collected personal information about a minor without this permission, please contact us at pleasure@ikibari.com and we will delete this information.

For what purpose and on what basis we process personal data

Ikibari processes your personal data for the following purposes:

- To be able to e-mail you in order to be able to carry out our services on the basis of Consent.
- Ikibari analyses your behaviour on the website in order to improve the website on the basis of Legitimate Interest.

Automated decision-making

Ikibari does not make decisions about matters that can have (significant) consequences for people on the basis of automated processing. These are decisions taken by computer programs or systems, without involving a person (for example an employee of Ikibari).

How long we keep personal data

Ikibari does not store your personal data for longer than is strictly necessary to realize the purposes for which your data is collected. We use the following retention periods for the following (categories) of personal data:

- First and last name (2 years)
- Email address (2 years)
- IP address (2 years)
- Other personal data that you actively provide in the contact form (2 years)
- Information about your activities on our website (2 years)
- Internet browser and device type (2 years)

Sharing personal data with third parties

Ikibari only provides to third parties and only if this is necessary for the execution of our agreement with you or to comply with a legal obligation.

Cookies, or similar techniques, that we use

Ikibari only uses technical and functional cookies. And analytical cookies that do not infringe on your privacy. A cookie is a small text file that is stored on your computer, tablet or smartphone when you first visit this website. The cookies we use are necessary for the technical functioning of the website and your ease of use. They ensure that the website works properly and, for example, remember your preferred settings. We can also optimize our website with this.

You can opt out of cookies by setting your internet browser so that it no longer stores cookies. In addition, you can also delete all information that was previously stored via the settings of your browser.

View, modify or delete data

You have the right to view, correct or delete your personal data. In addition, you have the right to withdraw your consent to the data processing or to object to the processing of your personal data by Ikibari and you have the right to data portability. This means that you can submit a request to us to send the personal data we have about you in a computer file to you or another organization mentioned by you.

You can send a request for access, correction, deletion, data transfer of your personal data or request for withdrawal of your consent or objection to the processing of your personal data to pleasure@ikibari.com.

To ensure that the request for access has been made by you, we ask you to send a copy of your proof of identity with the request. Make your passport

photo, MRZ (machine readable zone, the strip with numbers at the bottom of the passport), passport number and Citizen Service Number (BSN) black in this copy. This is to protect your privacy. We will respond to your request as soon as possible, but within four weeks.

Ikibari would also like to point out that you have the option to file a complaint with the national supervisory authority, the Dutch Data Protection Authority. You can do this via the following link:

<https://autoriteitpersoonsgegevens.nl/nl/contact-met-de-autoriteit-persoonsgegevens/tip-ons>

How we protect personal data

Ikibari takes the protection of your data seriously and takes appropriate measures to prevent misuse, loss, unauthorized access, unwanted disclosure and unauthorized modification. If you feel that your data is not properly secured or there are indications of abuse, please contact pleasure@ikibari.com. Ikibari has taken the following measures to protect your personal data:

- Security software, such as a virus scanner and firewall.
- TLS (formerly SSL). We send your data via a secure internet connection. You can see this by the address bar 'https' and the padlock in the address bar.
- DKIM, SPF and DMARC are three internet standards that we use to prevent you from receiving e-mails on our behalf that contain viruses, are spam or are intended to obtain personal (login) data.
- DNSSEC is an extra security (additional to DNS) for converting a domain name to the associated IP address; it is provided with a digital signature. You can have that signature checked automatically. This way we prevent you from being redirected to a false IP address.